



Illinois Access to Recovery Support Services





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Illinois Access to Recovery (ATR) *Services*

- **Began in 2004 as a CSAT funded Pathways to Recovery Project**
- **Funded to provide Recovery Support Services and a limited set of Treatment services to individuals with Substance Abuse disorders within targeted geographic areas.**

Key Elements of the Illinois ATR Services Program

- **Client Services are Voucher based**
- **Permits client choice of the services vendors**
- **Uses Non-Obligated Payments Processing**
- **Support the provision of Recovery support services**
- **Involves additional Faith-Based recovery services providers**
- **Integrates Treatment and Recovery Support Services**
- **Uses an Electronic Billing Interface**

Key Voucher Program Issues

- **Client Population**
- **Billable Services and Rates**
- **Provider Application**
- **Fee for Service Voucher process**
- **Data collection Process**
- **Billing Processes**
- **On-line ISTARs Reports**
- **Services review/monitoring**

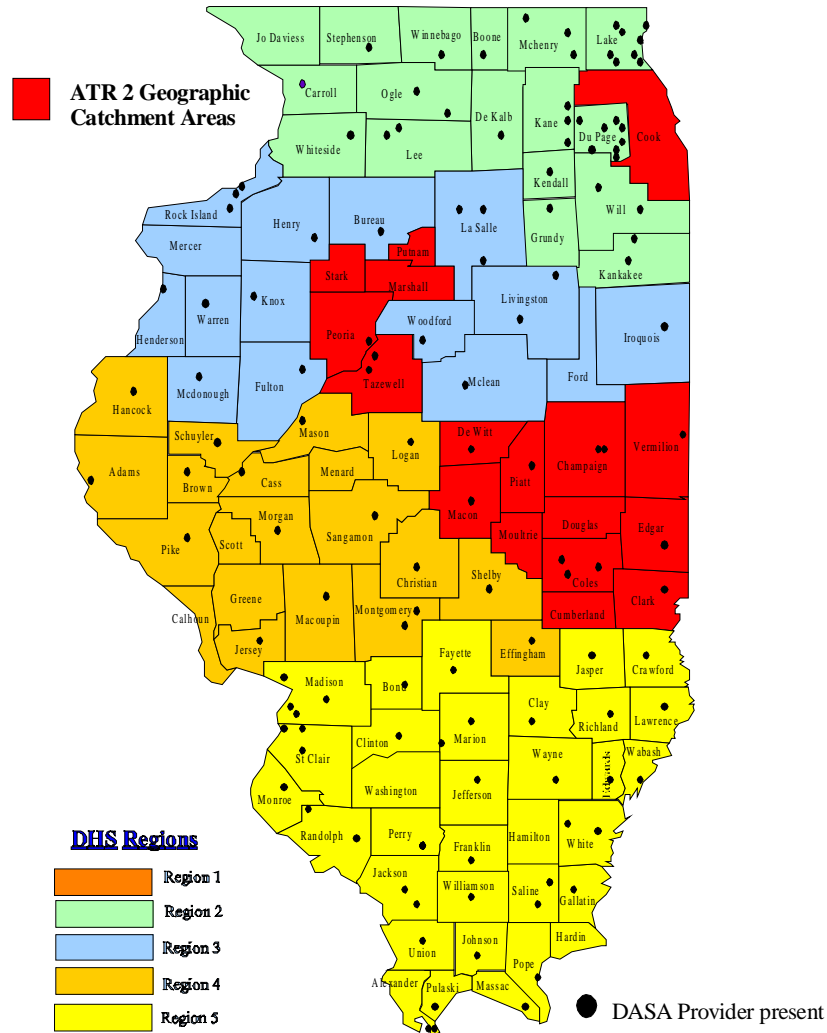
Client Population

- **Individuals in need of Recovery and treatment services who reside within the Illinois service boundary areas of Cook County, Fifth , Sixth and Tenth Judicial Circuit**
- **Served approximately 8000 clients for the first three years**
- **Projections are for 6210 for the 3 years of ATR 2**
- **\$1,400,000 in services to individuals with Methamphetamine related addiction**

ATR

Map of Coverage Area: Other Non-Cook County

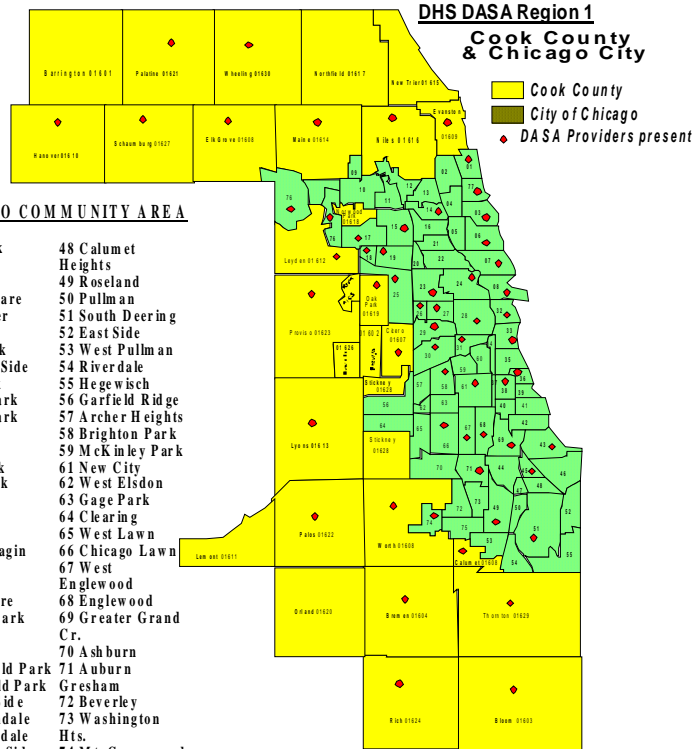
DHS DASA Service Provider Locations Non-Cook County SEY 2008





Map of Coverage Area: Cook County

DHS DASA Service Providers Chicago/Cook County by Community Areas



CHICAGO COMMUNITY AREA

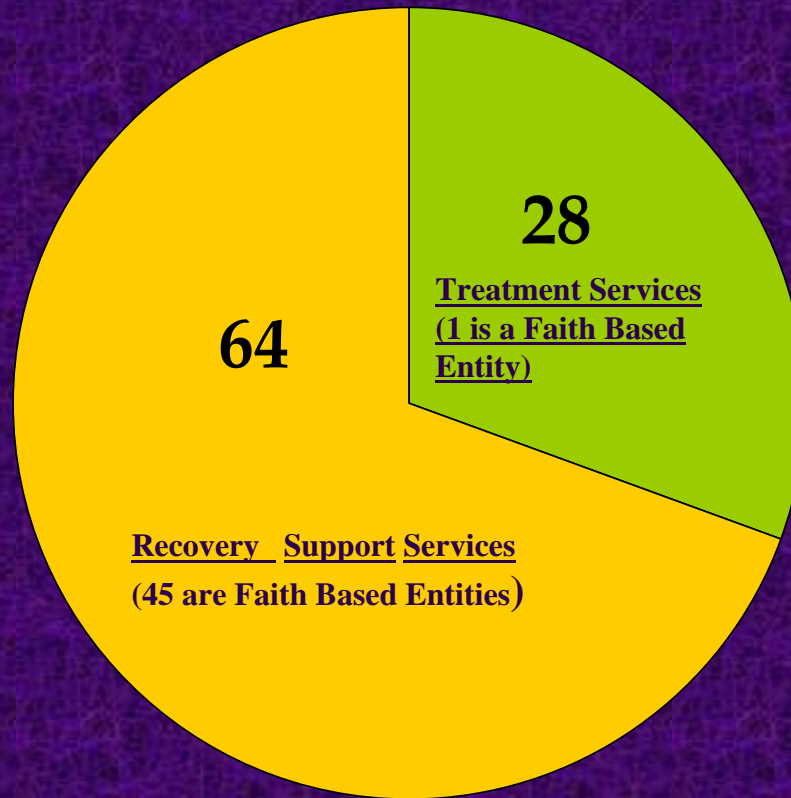
- | | |
|-----------------------|----------------------|
| 01 Rogers Park | 48 Calumet Heights |
| 02 West Ridge | 49 Roseland |
| 03 Uptown | 50 Pullman |
| 04 Lincoln Square | 51 South Deering |
| 05 North Center | 52 East Side |
| 06 Lake View | 53 West Pullman |
| 07 Lincoln Park | 54 Riverdale |
| 08 Near North Side | 55 Hegewisch |
| 09 Edison Park | 56 Garfield Ridge |
| 10 Norwood Park | 57 Archer Heights |
| 11 Jefferson Park | 58 Brighton Park |
| 12 Forest Glen | 59 McKinley Park |
| 13 North Park | 61 New City |
| 14 Albany Park | 62 West Elsdon |
| 15 Portage Park | 63 Gage Park |
| 16 Irving park | 64 Clearing |
| 17 Dunning | 65 West Lawn |
| 18 Montclare | 66 Chicago Lawn |
| 19 Belmont Cragin | 67 West Englewood |
| 20 Hermosa | 68 Englewood |
| 21 Avondale | 69 Greater Grand Cr. |
| 22 Logan Square | 70 Ashburn |
| 23 Humboldt Park | 71 Auburn |
| 24 West Town | 72 Beverly |
| 25 Austin | 73 Washington Hts. |
| 26 West Garfield Park | 74 Mt. Greenwood |
| 27 East Garfield Park | 75 Morgan Park |
| 28 Near West Side | 76 O'Hare |
| 29 North Lawndale | 77 Edgewater |
| 30 South Lawndale | |
| 31 Lower West Side | |
| 32 Loop | |
| 33 Near South Side | |
| 34 Armour Square | |
| 35 Douglas | |
| 36 Oakland | |
| 37 Fuller Park | |
| 38 Grand Blvd. | |
| 39 Kenwood | |
| 40 Washington Park | |
| 41 Hyde Park | |
| 42 Woodlawn | |
| 43 South Shore | |
| 44 Chatham | |
| 45 Avalon Park | |
| 46 South Chicago | |
| 47 Burnside | |

Provider Enrollment

- Licensed Treatment Services provider (must meet specified Illinois DHS DASA Administrative Rules)
or
be a Recovery Support Services provider who is not a DASA licensed treatment provider
- Be registered as a business entity within the state of Illinois
- Be able to maintain the services for which they seek enrollment
- Complete an ATR provider Application and on-site visit
- Have an signed ATR Services Memorandum of understanding
- Be registered and filed with the Federal IRS office



Illinois ATR Service Providers SFY 2008

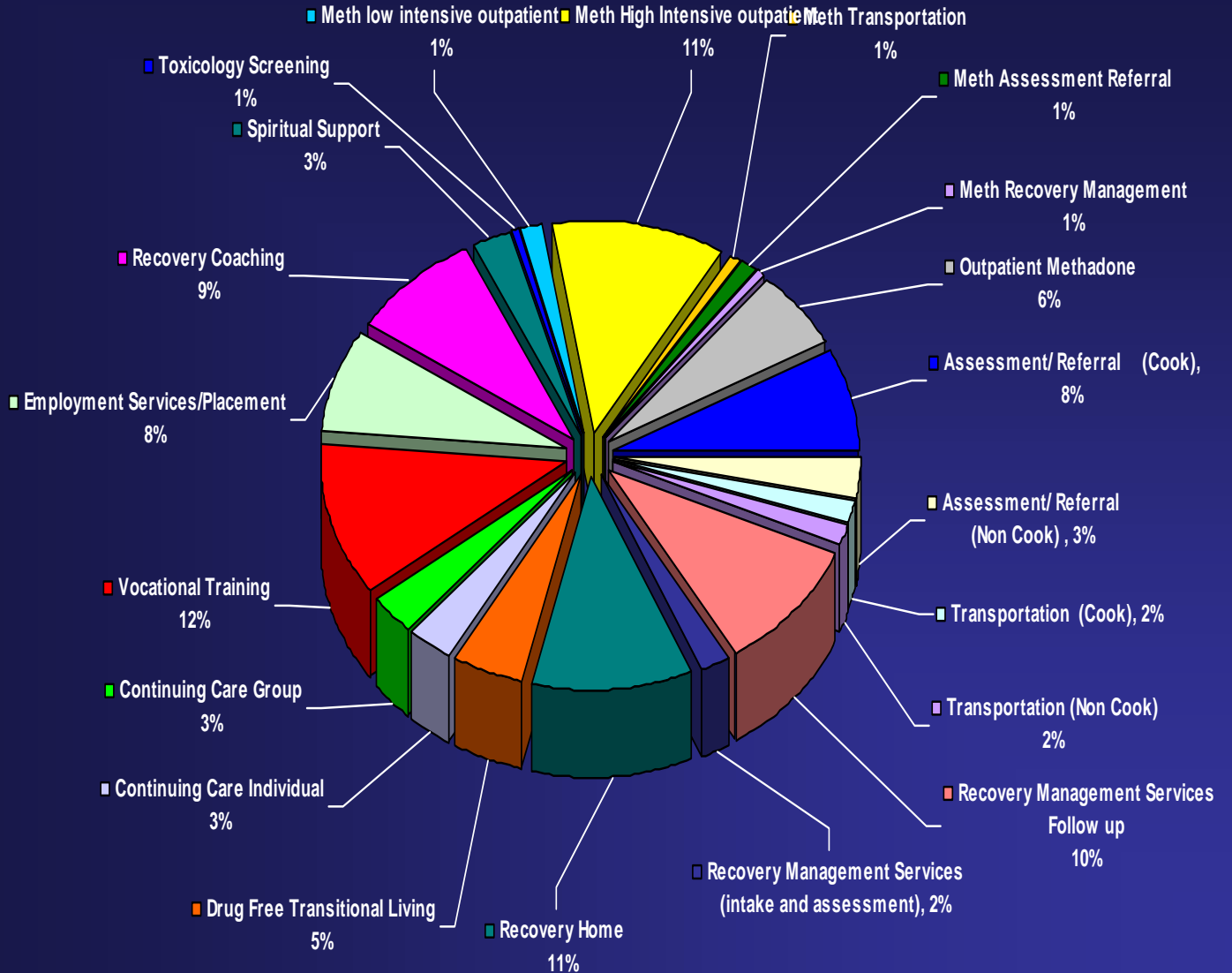


Billable Services

- Recovery Services
 - Continuing Care (Individual and Group)
 - Vocational Training
 - Transportation
 - Recovery Home
 - Recovery Coaching
 - Spiritual Support
 - Drug Free Transitional Housing

- Treatment Services
 - Assessment
 - Treatment Planning
 - Individual/Group Counseling (Level 1 and 2)
 - Outpatient Methadone

ATR II Services Projections



ATR Services Process

- **Initial entry (enrolled and GPRA completed)**
- **Client selects the Vendor(s)**
- **Referral(s) and Voucher(s) created**
- **Client obtains services from the vendor(s)**
- **Provider report services to ISTARS weekly/daily**
- **Weekly ISTARS to DHS CARS interface**
- **Authorization within reviews (DHS CARS)**
- **DHS submits payment information to Illinois Office of the Comptroller weekly**



Client contacts Assessment entity for Screening and Assessment



Assessment and Referral completed, Voucher Authorized, Client Selects Vendor



GPR
Information
Collected



Services Provision



Documented in Client Records



Services Reported Via
ISTARS



Service Reports
Generated/ GPR
Uploaded



Weekly Billing Interface ISTARS with DHS Accounting System

(creates Voucher Electronically)



Fiscal Reports



Payments Processed to State Comptroller

Electronic Billing/Payments Detail

- are electronically generated weekly, and interfaced into DHS CARS
- are processed from batched Provider Services reporting to ISTARs
- utilize pre-assigned rates for service
- pay & reconcile via a Fee-For-Service disbursement methodology
- receive four levels of review prior to submission to the state comptroller (one ATR staff and three by DHS fiscal processes)
- provides weekly updates to the DHS accounting system and warehouse system key data regarding expenditures by Grant Fiscal year and Provider identification
- once interfaced and entered into the DHS CARS accounting data sets this data is able to provide electronic fiscal reports on payment processing on a daily, and as needed basis (24hrs/7days week)



ISTARS Advantages

Services Advantages

- Provider enrollment process
- Expanded service provider group
- Payments processing (electronic, accuracy, reports)
- Services site selection is client based
- Client referrals (electronic)
- Added Recovery support services availability

DATA sharing

- On line electronic sharing of assessment and intake data once referral is made and accepted
- First electronic billing interface with the DHS accounting system for DASA

ISTARS Advantages (continued)

– Monitoring controls

- Allows monthly, weekly, and daily monitoring of payments processing via the DHS accounting system and ISTARS
- Allows monthly review of services type utilization to be done via ISTARS
- Supports individual service reports for on site reviews by ATR staff

Challenges in implementing the ATR Voucher Process

- Required the implementation of an Inter agency agreement with the Illinois Office of the comptroller to permit non-obligated payments on the basis of client choice of services provider
- New provider had to develop skills with computerized data entry processes
- ISTARs Software edits were needed and the process required to implement these changes required some lead time
- ATR Vouchers require 4 DHS reviews prior to going to the Illinois Comptroller for payment initiation



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Key Performance Aspects of the ATR Voucher Process

- 1) Responsive to client needs and choice
- 2) Involves added Recovery Support Service Providers
- 3) Provides weekly Payments Processing/Recording
- 4) Provides for efficient data collection and uploads
- 5) Provides ability to connect payments to specific client/services