



# **Access to Recovery Voucher Management System**

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Presented at SAMHSA/CSAT  
State Systems Development Program  
Conference VIII

ATR Recovery Orientation at Center Stage:  
Vouchers as a New Prop

August 20, 2008

Presented by  
Texas Department of State Health Services



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# Overview of Texas ATR Programs

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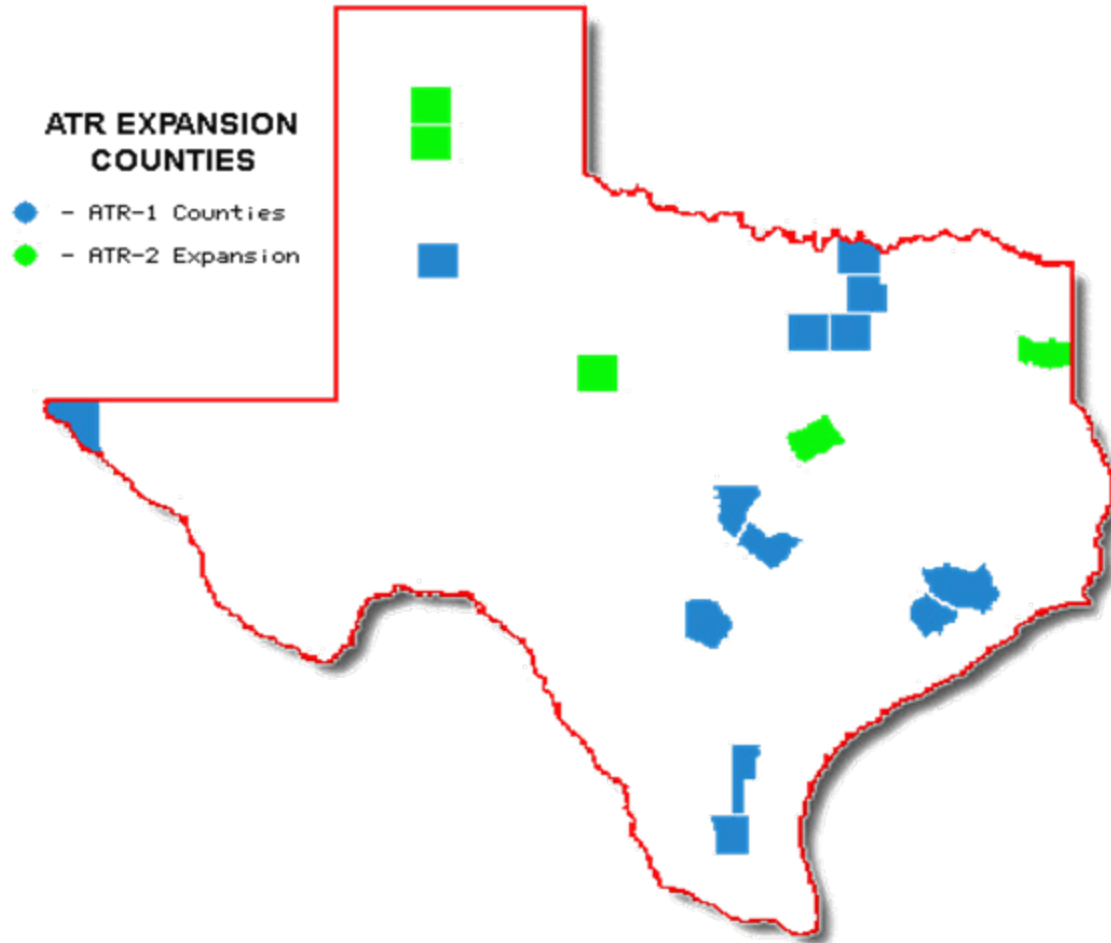
# Unique Features of ATR Federal Grant Requirements

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- Independent Assessment
- Recovery support services
- Network includes community and faith based providers
- Client choice of providers
- Voucher method of payment

# Texas ATR Counties

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# ATR Program Overview

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- Single Assessment Provider (AP) for each county
- Clients identified through Drug Courts, Probation, Child Protective Services, Assessment agencies, and Service Providers
- Assessment provider manages vouchers
- Licensed clinical treatment providers
- Network of community and faith based recovery service providers

# ATR Program Model

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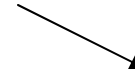
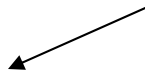
Client referred to Assessment Provider



Assessment Provider



Voucher



Treatment Providers

Recovery Service Providers



# Recovery Support Services

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## Core services directly related to Recovery

- Individual recovery coaching
- Spiritual support group
- Relapse prevention
- Life Skills
- Recovery Support Group

## Social Support Services

- Drug-free Transitional Housing
- Education training (GED)
- Employment coaching
- Family/marital counseling
- Child Care
- Transportation



# **Voucher Management System**

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# Voucher Management is Continuum of Quality Control Systems

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- Application requirements
- MOA terms
- Automated contract management system
- Web-based client record
- Compliance reviews
- Technical Assistance
- Fiscal monitoring



# Information Technology Overview

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## Automated contract management system

- Standardized contract information
- Specific information on each provider
- Interfaces with BHIPS

## Web-based client record (BHIPS)

- Standardized documentation
- All providers enter client data
- Stores ATR electronic voucher
- Provides electronic billing and payment system
- Available for compliance monitoring



# Open Enrollment Procurement

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- Notices of Open Enrollment and application posted on website
- Separate applications and qualifications for treatment and recovery services
- Application must specify specific service types and populations
- All providers meeting eligibility criteria are awarded Memorandum of Agreement (MOA)



## Terms of MOA

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- One year term, may be renewed
- Specifies approved services, populations and locations
- Fee for service: no commitment for number of clients, volume of services or dollar amount
- Allows on-site inspections by DSHS



# Assessment Provider Conducts Assessment

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- Conducts financial eligibility for DSHS funded treatment
- Conducts comprehensive assessment in BHIPS
- Identifies recommended Level of Care based on Client Placement Guidelines
- Consults with client on service plan and service choices



# Assessment Provider Creates Voucher to Authorize Services

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- Informs client of available providers and assists with client choice of provider for each service type
- Obtains consents to release information
- Contacts service provider and arranges for services
- Creates electronic voucher to authorize provider specific service types and amounts
- May print paper voucher for client

# BHIPS - ATR Voucher

User Name: trainer1, rsp  
 Business Entity: Recovery Support Provider - RSP  
 Client Name: test, ATR

Print Logout Help Forum **BHIPS**

My Desk  
 Find Client  
 Add Client  
**Client Management** ▾  
 Activity List  
 Screening  
 Assessment  
 Financial Eligibility  
 Consent  
 Clinician's Note  
 Referral  
 Progress Note  
 Program Case  
 Client Interview  
 Wait List  
 Service Plan  
 Business Office ▾  
 Provider Information ▾  
 Reports ▾  
 My Settings ▾  
 My Settings ▾

= Required Field

**ACCESS TO RECOVERY (ATR) VOUCHER**

Client Name	test, ATR
Client Number	10287
Business Entity	ASSESSMENT PROVIDER - ACCESS TO RECOVERY
ATR Voucher Number	609
Voucher Begin Date	<input type="radio"/> 02/09/2006
Voucher End Date	02/08/2007
Voucher Close Date	02/09/2006
Voucher Status	Closed
Drug Court	Drug Court Test 1
County	<input type="radio"/> None selected
ATR Voucher Total Amount	\$ 2179
ATR Voucher Total Expended	\$ 205

Service Type	Grant Period (08/03/2005 - 08/02/2006)		Grant Period (08/03/2006 - 08/02/2007)		Service Total
	Number of Units	Unit	Number of Units	Unit	
Assessment	1	flat		flat	120
Care Coordination	8	month		month	400
Transportation	3	month		month	75
Outpatient-Individual	13	hour		hour	650
Outpatient-Group	39	hour		hour	624
Outpatient-Individual	13	hour		hour	650
Outpatient-Group	39	hour		hour	624
Spiritual Support Group	13	hour		hour	130
GED	1	flat		flat	100
Employment Coaching	8	hour		hour	80

ATR Care Coordinator  Richardson, Glenn D.

Comments

Created By Richardson, Glenn Davis  
 Created Date 02/09/2006 4:57:00 PM  
 Last Saved By Salinas, Jovita  
 Last Saved Date 04/26/2006 11:51:00 AM



# Voucher Characteristics

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- Individualized for each client
- One voucher per client
- May include multiple treatment and/or recovery services
- Authorizes types and units of service for each provider
- Maximum of 60 days of service at a time
- Expire 6 months from intake
- Maximum voucher amount
- May be modified only by the Assessment Provider

# BHIPS Displays Voucher Services Approved in MOA

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<b>Service Type</b>	<b>Unit Rate</b>	<b>Clinic</b>	<b>Address</b>
Intensive Residential (Adult)	\$74	111876	123 Main Avenue - Houston
Supportive Residential (Adult)	\$41	111876	123 Main Avenue - Houston
Outpatient-Individual (Both)	\$50	111876	123 Main Avenue - Houston
Outpatient-Group (Both)	\$17	111876	123 Main Avenue - Houston



# Provider Delivers and Documents Authorized Services

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- Provider receives referral through BHIPS
- Views authorized services on voucher
- Delivers authorized services
- Documents client services
  - service date
  - type of service
  - units of service
  - client participation



## **Providers Submit Billing in BHIPS**

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- Paid at rate specified in Notice of Open Enrollment
- Must accept DSHS rate as payment in full
- Only submit bills for service types and amounts authorized on the voucher
- Paid for services at locations listed in MOA



# Assessment Provider Conducts Monthly Care Coordination

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- Reviews all service documentation in BHIPS
- Discusses status, participation, progress and needs with client and providers
- Documents all care coordination services in BHIPS
- Updates voucher to remove unused services or add additional services



# Program Compliance Monitoring

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- DSHS conducts
  - desk reviews of service documentation in BHIPS
  - desk reviews of appropriate billing
  - on-site visit to of all transitional housing sites
  - on-site reviews as needed for other providers
- Routine reports available on-line
- Monthly reports run for DSHS staff
- Ad-hoc reports as needed



# Program Fiscal Monitoring

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- Funds are allocated to Assessment Provider based on projected number of clients to be served and average funds available per client
- Funds are encumbered when authorized on the voucher
- AP balances availability of funds with requirements to serve a projected number of clients
- Expenditure reports available at client, provider, county, court and state level
- Periodic re-distribution of funds based on need

# Fiscal Monitoring Sample Report

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Assessment Provider	Allocation	Encumbered	Expended	Allocated Balance	Encumbered Balance
Austin	\$386,000	\$ 280,380.00	\$ 170,031.70	\$ 105,620.00	\$ 110,348.30
Houston	\$918,381	\$ 606,970.50	\$ 293,910.95	\$ 311,410.50	\$ 313,059.55
El Paso	\$390,587	\$ 322,367.00	\$ 144,528.00	\$ 68,220.00	\$ 177,839.00
San Antonio	\$1,254,680	\$ 658,396.00	\$ 321,967.20	\$ 596,284.00	\$ 336,428.80
Ft. Worth	\$386,396	\$ 198,055.00	\$ 85,154.68	\$ 188,341.00	\$ 112,900.32
Dallas	\$918,148	\$ 406,134.00	\$ 249,037.90	\$ 512,014.00	\$ 157,096.10
Lubbock	\$531,485	\$ 378,456.00	\$ 144,991.95	\$ 153,029.00	\$ 233,464.05
Harlingen	\$47,668	\$ 42,842.00	\$ 9,686.00	\$ 4,826.00	\$ 33,156.00

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\$4,833,345	\$ 2,893,600.50	\$ 1,419,308.38	\$ 1,939,744.50	\$ 1,474,292.12
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# Technical Assistance

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- Program training prior to application
- Local trainings
- Monthly conference calls for enrolled providers
- BHIPS training CD and Manual
- Internet tools
- 1:1 Technical assistance throughout process



# **ATR I Evaluation Results**

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# ATR I Overview

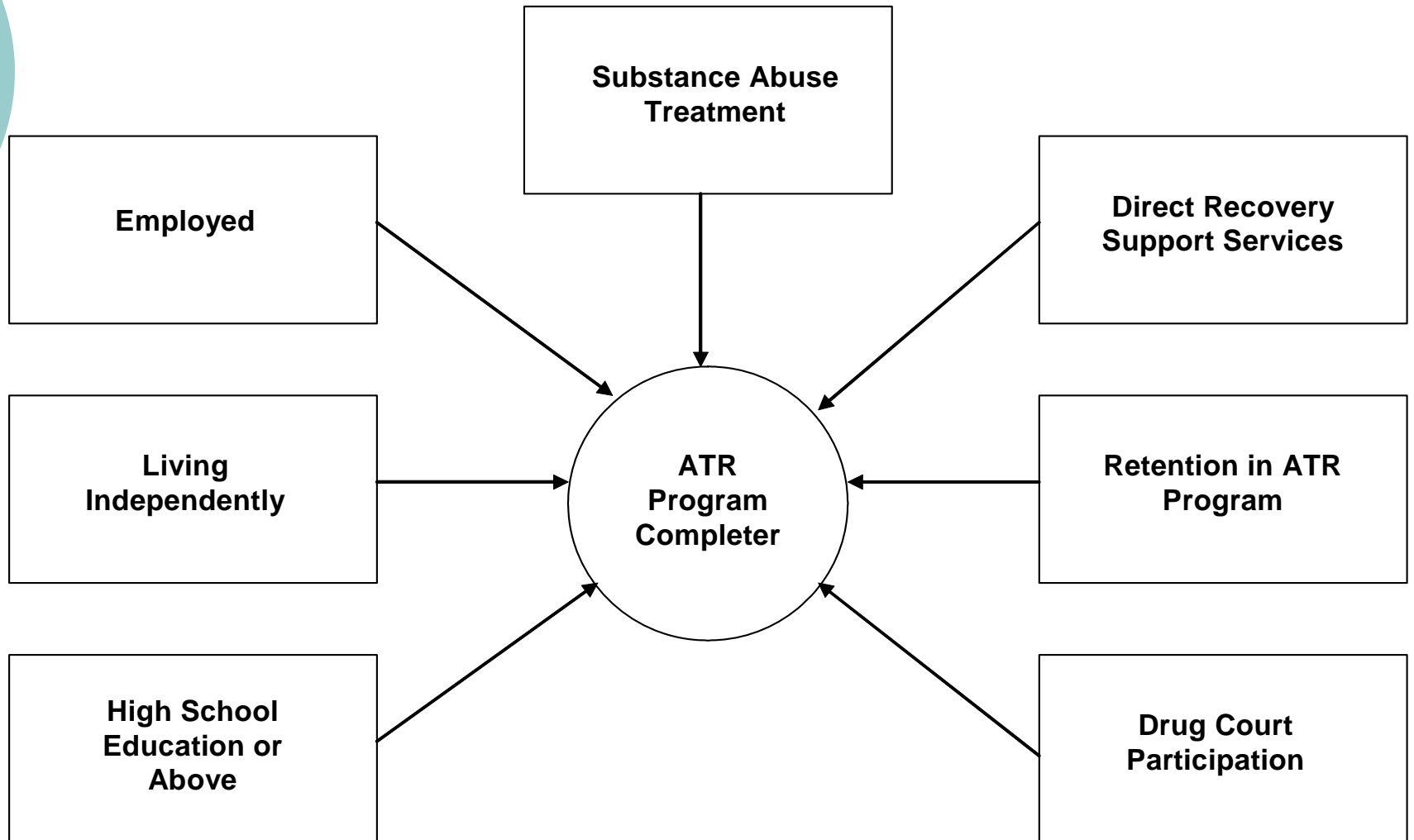
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- **231 Total Providers**
  - 62% Faith Based Organizations
- **Treatment Expenditures = \$9 million**
  - 30% to Faith Based Organizations
- **Recovery Services Expenditures = \$10 million**
  - 53% to Faith Based Organizations

approximate expenditures as of 8/1/08

# Profile of Typical Client Completing ATR I Program

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# ATR I Evaluation Results

N=4,420 as of February, 2008

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Relative to other DSHS clients, ATR clients experienced:

- longer lengths of stay in treatment
- higher rate of treatment completion
- higher attendance at AA in Past 30 Days from treatment discharge
- higher rate of past month abstinence from treatment discharge



# ATR I Evaluation Results

N=4,420 as of February, 2008

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## Among ATR Clients

- Drug Court and Probation clients achieved higher completion rates than Child Protective Services clients
- Treatment completion was associated with direct recovery support services in combination with treatment



# ATR Program Outcomes

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- Direct Recovery Services were more strongly associated with successful outcomes
- Participation in recovery services only, specifically social support services, were more highly associated with negative outcomes, particularly in the absence of substance abuse treatment.



# Acknowledgements

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